

### Microsoft Certification

#### QUALIFICATION PURPOSE

The purpose of the Intro to Computers Training is to empower participants with essential computer literacy skills, enabling them to confidently use computers in a modern work environment. This course equips learners with practical skills in Microsoft Windows, Microsoft Word, Microsoft Excel, and Microsoft Outlook, supporting everyday workplace productivity.

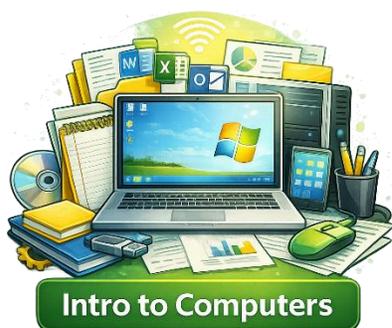
#### Course Objectives

Upon successful completion of this course, learners will be able to leverage advanced Excel features to analyse data and present insights that support intelligent, data-driven organizational decisions.

#### What Learners Will Learn

By the end of this course, learners will be able to:

- Understand basic computer hardware and how a computer works
- Use the Windows operating system to navigate the desktop, start menu, and taskbar
- Manage files and folders using File Explorer
- Create, edit, format, and save documents using Microsoft Word
- Use basic document tools such as tables, images, headers, and printing options
- Enter, edit, and format data in Microsoft Excel
- Perform basic calculations using simple formulas in Excel
- Send, receive, and manage emails using Microsoft Outlook
- Use calendars and schedule meetings in Outlook
- Browse the internet safely and understand basic online safety principles



#### Course Outline

##### Day 1: Computer Fundamentals & Windows

- Understanding computer hardware and peripherals
- Introduction to Microsoft Windows
- Using the Desktop, Start Menu, and Taskbar
- Managing files and folders using File Explorer

##### Day 2: Microsoft Word – Word Processing

- Creating and saving documents
- Formatting text and paragraphs
- Page layout, headers, footers, and printing
- Working with basic tables

##### Day 3: Microsoft Word – Document Productivity

- Styles and document consistency
- Bullets, numbering, and simple templates
- Inserting images and objects
- Basic document review and editing tools

##### Day 4: Microsoft Excel – Spreadsheets

- Understanding worksheets and cells
- Entering and editing data
- Basic formulas and calculations
- Formatting spreadsheets for readability

##### Day 5: Microsoft Outlook & Internet

- Sending, receiving, and managing emails
- Using folders and search in Outlook
- Calendar basics and meeting requests
- Internet browsing and online safety awareness

#### WHO SHOULD ATTEND?

This course is suitable for beginners; first-time computer users; job seekers; administrative staff; and individuals seeking foundational skills in Microsoft Office applications.

#### DURATION OF TRAINING

5 Days

#### MACCAUVLEI ENTRY REQUIREMENTS

No prior computer knowledge required.

#### LEARNING ASSUMED TO BE IN PLACE

Basic reading and writing skills.

#### CERTIFICATION

Certificate of Completion from Microsoft

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#### Contact Details

For registration forms or more detail please contact us:

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