

# Certificate in Hygiene and Cleaning (NQF Level 1)

Further Education and Training Certificate: Hygiene and Cleaning

Qualification ID: 57937



MACCAUVLEI

## PURPOSE

The primary purpose of this qualification is to develop in a learner, the foundational, practical and reflexive competencies required for a career in the Hygiene & Cleaning Services Industry. Central to the qualification is the development of a culture of quality service and professionalism in a cleaning services environment. This qualification intends to produce cleaners who can find gainful employment in the cleaning industry.

This qualification will enable learners to access learning in a related field (e.g. Hospitality, Health Care, Wholesale and Retail, Food Production or Manufacturing etc.), or a related branch of cleaning (e.g. Industrial, Hospital, Car Wash, Dry Cleaning and Laundry, Garden Services, Aircraft Cleaning or Textile Cleaning etc.).

## WHO SHOULD ATTEND?

The range of typical learners will include cleaners, team leaders, supervisors, temporary or relief cleaners and emerging entrepreneurs who currently, or who aspire, to operate in the cleaning industry at large.

This qualification is designed as the first qualification in the learning pathway in the cleaning sector and is suited to the following occupations:

- Cleaner
- Laundry assistant
- Car wash attendant
- Garden services
- Relief cleaner
- Room attendants
- Ward hostess
- Domestic worker
- Sculler

## DURATION OF PROGRAMME

4 Study Schools of 5 days each

## LEARNING ASSUMED TO BE IN PLACE

As this is an NQF Level 1 qualification, and therefore the starting point of a career and of training and development in the cleaning industry, no formal learning is assumed to be in place. It is preferable that a learner accessing this qualification has attained competence in Communication and Mathematical Literacy at ABET Level 2 or the equivalent.

## CERTIFICATION

Learners who successfully complete all Portfolios of Evidence per study school will be awarded the full qualification registered with the Services Setra.



For registration forms or more detail please contact us:

• Telephone: +27 (0) 11 439 3900 • E-mail: [info@maccauvlei.co.za](mailto:info@maccauvlei.co.za) • Website: [www.maccauvlei.co.za](http://www.maccauvlei.co.za)

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## UNIT STANDARD BREAKDOWN

Core Fundamental Elective	Unit Standard ID	Unit Standard	Level	Credit
<b>STUDY SCHOOL 1: COMMUNICATE WITH THE CUSTOMER</b>				
Core	243193	Practice good health and grooming habits	1	4
Core	243195	Provide good customer service in a cleaning services environment	1	4
Core	244605 (114936)	Demonstrate ability to participate effectively in a team or group	2	2
Fundamental	119635	Engage in a range of speaking/signing and listening interactions for a variety of purposes	1	6
Fundamental	119640	Read/view and respond to a range of text types	1	6
Fundamental	119636	Write/sign for a variety of different purposes	1	6
Elective	243191	Portray a professional image within a cleaning team	1	4
<b>STUDY SCHOOL 2: CLEANING FLOORS SAFELY</b>				
Core	243204	Understand basic cleaning principles	1	15
Core	243194	Sweep floors	1	4
Core	243201	Vacuum dry surfaces	1	4
Core	243198	Wet mop floors	1	4
Elective	259604 (115091)	Verify compliance to safety, health and environmental requirements in the workplace	2	4
<b>STUDY SCHOOL 3: CLEANING WITH CHEMICALS</b>				
Core	243199	Clean above the floor surfaces	1	4
Core	243206	Clean toilets and bathrooms	1	6
Core	243197	Remove spots and spillages from carpets and upholstery	1	5
Core	243203	Use chemicals in the cleaning services environment	1	8
Elective	243205	Clean kitchens	1	6
Elective	9909	Identify and process waste	2	4
<b>STUDY SCHOOL 4: HAVING FUN WITH NUMBERS</b>				
Core	243189	Manage personal finances	1	8
Fundamental	7464	Analyse cultural products and processes as representations of shape, space and time	1	2
Fundamental	7451	Collect, analyse, use and communicate numerical data	1	2
Fundamental	7449	Critically analyse how mathematics is used in social, political and economic relations	1	2
Fundamental	14084	Demonstrate an understanding of and use the numbering system	1	1
Fundamental	7463	Describe and represent objects and the environment in terms of shape, space, time and motion	1	2
Fundamental	119631	Explore and use a variety of strategies to learn	1	5
Fundamental	7461	Use maps to access and communicate information concerning routes, location and direction	1	1
Fundamental	7447	Working with numbers in various contexts	1	6

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